

HELPING PEOPLE LIVE TOGETHER
Neighbourhood
manager



It may be a relatively young profession but neighbourhood management is set to be big. The government has acknowledged that neighbourhood managers – the people providing the link between residents and local service providers – have an essential role in improving communities for those that live in them. You can't be a shrinking violet in this job. You'll have to deal with the police, councillors, and health and education providers on a daily basis, representing residents and dealing with often tricky issues. You'll need to manage a team and a budget. But the rewards are usually worth it – neighbourhood managers are often hugely appreciated by the people they represent.

Degree needed

A good standard of education is required, although there are no prescribed qualifications.

Most neighbourhood managers are graduates, but the degrees they hold are very varied and not necessary in vocational subjects. Degrees in subjects such as planning, youth work and community development are useful.


Good courses

- Neighbourhood Management (The Chartered Institute of Housing)
- BA Hons Housing and Neighbourhood Management (Liverpool John Moores University)
- BA Hons Neighbourhood Management (University of Westminster)

Facts and figures

Starting salary
Around £30,000.

Working hours
Many neighbourhood managers work normal hours (9am to 5pm).

 Nicola Price at work
Area assistant, Leeds City Council



Your career – our future

Days' holiday per year
On average 25 days per year.

Skills and experience
Essential skills include line management of mid-sized teams, political and influencing skills, financial management and budget setting. It is vital to be able to see services from residents' point of view.

Would suit
Someone with an interest in regeneration and economic development, who has particularly strong influencing and managerial skills and who would enjoy leading a semi-autonomous team.

- Likely employer types**
- Local authorities
 - Registered social landlords (housing associations)
 - Community and voluntary organisations
 - New Deal for Communities (NDC) programmes
 - Development trusts
 - There are opportunities for secondment within central government


How many jobs available?
There are approximately 450 neighbourhood management teams across the UK.

Number of people employed in this field
Approximately 2,000.

Did you know?
Where there is neighbourhood management, residents are more satisfied with their local area, are more inclined to think their area is improving and are more likely to think crime and environmental problems are being tackled.

More information

- The Neighbourhood Renewal Unit website includes information about Neighbourhood Management www.neighbourhood.gov.uk
- The National Neighbourhood Management Network website includes news and policy information as well as newsletters and job information www.renewal.net
- The Crime Reduction website outlines the role of neighbourhood managers in fighting crime www.crimereduction.gov.uk

 Meet the expert
Nicola Price,
Leeds City Council



“My advice to anyone who'd like to be a neighbourhood manager is to try and get experience with a voluntary group or tenants' group or get involved in a civic society.”

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